



Ensuring the Resilience and Continuity of Critical Infrastructures and Services

Learning from the COVID-19 crisis

9 December 2020 | 10am – 12pm CET, via Zoom

MENA-OECD Governance Programme

MENA-OECD Governance Programme Training Centre of Caserta

The meeting will be held in English, with possible interventions in French. Simultaneous interpretation between English and French will be available.

Registration: https://meetoeed1.zoom.us/webinar/register/WN_5Y7tq2hYQsawYzdyudA4cw

9:40-10:00

► **Registration**

- Speakers are invited to log-in and test their audio/visual connection.

10:00-10:30

► **Opening remarks**

Introduction: Mr Maurizio Mensi, Executive Director, MENA-OECD Governance Programme Training Centre of Caserta

- **Ms Fabiana Dadone**, Minister of Public Administration, Italy
- **Ms Marina Sereni**, Deputy Minister, Ministry of Foreign Affairs and International Cooperation, Italy
- **Ms Hasna Ben Slimane**, Minister to the Head of Government in charge of Public Administration and Governance, Tunisia and co-chair of the MENA-OECD Governance Programme
- **Ms Elsa Pilichowski**, Director, Public Governance Directorate, OECD
- **Mr Stefano Battini**, President, Italian National School of Administration

10:30-11:10

► **Panel 1: Promoting good governance for critical infrastructure resilience**

Moderator: Mr Jack Radisch, Senior Project Manager, Public Governance Directorate, OECD

- **Mr Abdallah Nassif**, Governor for Risk Management, Ministry of Interior, Morocco (TBC)
- **Mr Nicola Sansalone**, Secretary General, AgCom (Communication Authority), Italy

- **Mr Wassim Said**, Senior Consultant, Food and Water Security Office, United Arab Emirates
- **Mr Stefan Brem**, Head of Risk Analysis and Research Coordination, Federal Office for Civil Protection, Switzerland

11:10-11:55

► **Panel 2: Public and private actors as partners for resilience**

Moderator: Mr Jack Radisch, Senior Project Manager, Public Governance Directorate, OECD

- **Mr Guido Guida**, Head of International Institutional Affairs, Terna S.p.A.
- **Mr Mohamed Ali Souilem**, Director of Governance, Société Tunisienne de l'Electricité et du Gaz
- **Mr Hilaire BABIN**, Utilities to Industries and District Cooling, ENGIE Africa
- **Q&A session**

11:55-12:00

► **Closing remarks**

- **Mr Antonio Bernardini**, Permanent Representative of Italy to the OECD and co-chair of the MENA-OECD Governance Programme

Background

The COVID-19 outbreak has presented governments with unprecedented challenges in ensuring not only the health of their citizens, but also the continuity of public services, including education, social services, waste collection, first responders, energy provision, courts, prisons, public transportation, and public administration.

Governments have taken considerable measures to tackle the vulnerabilities of their systems and networks and ensure the continuity of their public services and critical infrastructures. In the MENA region, governments have promoted the adoption of teleworking arrangements, digital services and innovative hygiene protocols to facilitate the delivery of public services and the business continuity of industry.

Governments are facing increased demands not only to protect and maintain their critical infrastructures and public services, but also to innovate them based on the needs of the new normal and make them more resilient to future shocks. The recovery presents an opportunity to apply public governance measures for coordination, transparency and accountability to enhance public sector resilience, re-build citizens' trust in public institutions, and strengthen the coordination and cooperation of actions between public services and the operators of critical infrastructure upon which they depend.

- **How do governments and operators address the challenges posed to the continuity of public services and critical infrastructures?**
- **Learning from the COVID-19 crisis, how can governments and operators best join forces to ensure the resilience of critical infrastructures and services to future shocks?**
- **Which tools of public governance provide effective support to these efforts?**

The high-level virtual event will address these questions in two panels.

Discussions will be based on the strategic outcomes of the OECD High Level Risk Forum, which provides a platform for risk managers to forge a collective vision on the most critical risks and how to manage them, as well as the 2019 [OECD Report on Good Governance for Critical Infrastructure Resilience](#). Discussions will also benefit from the forthcoming release of the OECD indicators on governance of critical infrastructure resilience.

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